

## SEIU BENEFIT FUNDS CORONAVIRUS (COVID-19) UPDATE

This is an update on the SEIU Benefit Funds' commitment to ensure that everyone who is currently receiving pension payments and/or health insurance coverage from the Funds will continue to receive them as we navigate through the challenges posed by the spread of the coronavirus (COVID-19). As of March 16, 2020, our office is operating remotely.

Ensuring that pensioners and beneficiaries receive their monthly benefit payments is one of our top priorities. Protecting the health and safety of the Funds' staff is also one of our top priorities. Therefore, it is possible that after April 1, 2020, any pensioners and beneficiaries who are not currently enrolled in direct deposit may experience some delay in receiving mailed checks. Please be aware that the United States Postal Service is also experiencing service disruptions due to the pandemic.

To help avoid benefit payment delays, we encourage pensioners and beneficiaries to immediately sign up for direct deposit if you are still receiving your pension checks in the mail. To sign up for direct deposit, please complete the direct deposit form for your pension fund (found on our website under [NIPF](#), [Affiliates Pension](#), or [Staff Pension](#)). The quickest way to ensure your enrollment in direct deposit is to return the form by using the secure email link in the "[Contact Us](#)" section at the top of our website at [www.seiufunds.org](http://www.seiufunds.org). If you do not have access to a scanner, you may use your smartphone to take pictures of your documents to attach to your email.

We are aware that some do not have access to bank accounts and we will make every effort to be sure that everyone who is currently receiving a check in the mail continues to receive those payments.

If you receive health insurance coverage through the SEIU Health & Welfare Fund, we have systems in place to ensure that your coverage will remain in effect.

During this time, there may be delays in responding to calls to our Call Center. **If you have an urgent matter, we encourage you to contact us at [info@seiufunds.org](mailto:info@seiufunds.org). We will respond to all urgent email messages as soon as possible.**

Thank you for your understanding as we work to continue to provide your benefits while we also safeguard the health and safety of the Funds' staff and our communities.

Eunice Washington  
Executive Director  
[executivedirector@seiufunds.org](mailto:executivedirector@seiufunds.org)

Monday, March 16, 2020 (updated April 29, 2021)